

## Program

**Thursday, November 07, 2019**

**9:00 Registration**

**9:30-10:30**

**Welcome**

Prof. Dr. Alexander REDLEIN, IFM, TU Wien

**Key Notes:**

- **Does new ways of working pay off?**  
Mag. Jürgen SCHAUER, PwC Österreich GmbH (AUT)
- **Does digitalization pay off for a developer?**  
Matthias SCHMIDT, CA Immo Deutschland GmbH (DE)

***Coffee Break / Exhibition / Networking***

**11:00-12:00**

- **Climate Change and Severe Weather Phenomena – how to mitigate risk within Real Estate and Facility Management**  
DI Doris WENDLER, Wiener Städtische Versicherung AG / Vienna Insurance Group (AUT)
- **operational responsibility vs. operating cost: How do I comply with operator responsibility without operating costs exploding?**  
Mag. Andreas GRIEB, LGZ –State Court in civil matters Vienna
- **Winner of the Innovation Challenge**

***Lunch Break / Exhibition / Networking***

**13:30-14:30**

- **Open Data and its Use in Real Estate and Facility Management**  
Mag. Wolfgang JÖRG, Wien Digital, Viennese Government (AUT)
- **Emerging technologies – practical use in BIG**  
Ing. Dipl.-Ing. Wolfgang HUBER, CDO, BIG (AUT)

***Coffee Break / Exhibition / Networking***

**15:00-16:00**

- **Economic development and its impact on real estate and FM**  
Dr. Valentin HOFSTÄTTER, Head of Market Strategy & Quant Research, Raiffeisen Bank Int. AG (AUT)

**Summary**

Prof. Dr. Alexander REDLEIN

**18:00 Dinner** powered by CA Immo



(Erdberger Lände 26, 1030 Wien)

# Friday, November 08, 2019

**9:30-10:30**

- **Sustainability on everyone's lips – Workplace Management as an important success factor**  
Chris HOOD, IFMA (UK)

*Coffee Break / Exhibition / Networking*

**11:00-12:30**

- **The Upwards Trend of the Facility Service Industry in Germany and Austria**  
Mag. Eva STOPAJNIK, TU Vienna
- **Methods for determining resource requirements for the maintenance and operation of buildings and technical installations**  
Prof. Dr.-Ing. Carolin BAHR, Karlsruhe Institute of Technology (DE)

*Lunch Break / Exhibition / Networking*

**13:30-14:30**

- **Give a voice to the user**  
DI Georg STADLHOFER, MSc., Drees & Sommer GmbH
- **Dawn of operator obligations - Estate independent benchmarking for large real estate portfolio**  
Dr. Gunnar ADAMS, Karlsruhe Institute of Technology (KIT) (DE)

## **Summary and Closing Words**

Prof. Dr. Alexander REDLEIN

**15:00-16:00**

- **Guided tour**

There will be **simultaneous translation** into English or German of all lectures and discussions.

## **Venue**

TU Wien  
Karlsplatz 13  
1040 Vienna, Austria



Get GOLD Member of REUG (Real Estate User Group) and attend the congress for an unbeatable price!

More information and registration [www.reug.org](http://www.reug.org)

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